

Transekur Care Standard

Summary for corporate travel and private-aviation clients

Private ground transport in the Dominican Republic since 2012, with our own fleet and chauffeurs, from Punta Cana, Santo Domingo and La Romana. INTRANT operating licence SAV-LL 002-2025 (amended by Resolution SAV-LL-004-2026), valid through January 2030 · RNC 1-30-92640-9. Member of the Asociación de Hoteles de La Romana y Bayahibe (AHRB).

Corporate travel programmes and private-aviation brokers work through a checklist before they put a principal in a vehicle abroad. This is how Transekur answers it. Every line is a documented practice, and the documents behind it are available to contracted clients.

Vetted before hiring

Every chauffeur presents a certificate of no criminal record — the papel de buena conducta issued by the Procuraduría General de la República — before hiring, holds a current category-02 professional licence and has at least three years of driving and customer-service experience.

Screened during employment

Drug screening at hiring and at random throughout the year, plus periodic medical checks. Induction, road-regulation training and the operating manual come before the first assignment.

Bound to confidentiality

Every chauffeur signs a non-disclosure agreement. Nothing seen or heard in the vehicle is repeated, and our vehicles carry no dashcams — a deliberate choice for passenger privacy.

Tracked twice, in real time

An operations supervisor follows every journey live through two independent GPS sources: the vehicle's own tracker and the chauffeur's phone. Company speed limits sit below the legal limit for each vehicle class and raise an alert when exceeded; the full route is recorded and can be reviewed up to a year later.

Itineraries on a need-to-know basis

A passenger's name, flight and address are visible only to the people who need them: operations, the sales agent handling the booking, and the assigned chauffeur, who receives the service details the evening before.

Private aviation, FBOs and airport authorities

For private and charter flights we coordinate directly with the FBO operator at each airport, with CESAC, the Dominican airport security corps, and with airport operations, and meet at the landside exit or in the arrivals area as agreed with the handling agent. Our private aviation pages cover Punta Cana (MDPC), La Romana (MDLR), Las Américas (MDSD) and La Isabela (MDJB).

Security escort and armored vehicles on request

For principals who require it, we arrange a security escort or an armored vehicle through associated security companies. We coordinate the service around your itinerary; the security provider delivers it. Quoted per request.

Licensed and insured

Transekur holds an INTRANT operating licence for passenger transport (details below) and carries the insurance INTRANT requires of licensed operators, including passenger liability. Certificates and limits are shared with contracted clients.

Documents on request for contracted clients: the INTRANT licence, the insurance certificate, the vehicle inspection record and the GPS route record of a completed journey.

INTRANT operating licence SAV-LL 002-2025 (amended by Resolution SAV-LL-004-2026), valid through January 2030 · RNC 1-30-92640-9; insurance as required of licensed operators, including passenger liability.

Operations, around the clock: transekur.com (chat) · contact@transekur.com · +1 809 333 7999 · +1 888 611 5848 (toll-free)